

VISION_x INC.

March 16th 2020

Subject: COVID-19 preparedness

To Our Valued Customers and Partners,

We recognize and appreciate the trust you have placed in us over the years, purchasing our high-quality inspection & measurement systems, and allowing us to come inside your buildings to provide service and support. Conscientious safety and care for our customers, our partners, and our employees is core to our culture, as are civic duty and responsibility.

That is why I want to update you on the actions we are taking to keep you – and our employees – safe amidst the COVID-19 outbreak.

We are keeping abreast of all of the government directives and of the recommendations by the relevant health authorities.

We are giving our employees facts about COVID-19 and training them about the simple but effective steps to keep them safe such as frequent handwashing, keeping surfaces clean & not sharing objects, good respiratory etiquette (e.g. coughing into your elbow), social distancing and other standard public health measures.

We are giving special attention to organizational hygiene, to keeping our workplace clean and disinfecting our facilities and equipment.

We have built contingency plans to allow us to maintain effective operations, while protecting our employees.

Through the use of technology & online tools, more of our employees are working remotely and we are continuing to operate our business efficiently and progress toward our planned commitments and objectives and to provide you with support.

We have temporarily suspended all business travel for our employees, in line with the recommendations from the competent authorities. On this topic, we have issued a separate note with further details.

And as always, we are encouraging our employees to take any signs of illness seriously and to immediately seek medical attention as needed.

We are closely monitoring the situation on a daily basis, and will adapt our recommendations, advice, and procedures as we get new information.

If you have any questions or concerns about the ongoing support of your business, please contact support@visionxinc.com. Your query will be addressed promptly.

Again, thank you for placing your trust in us. We are focused on protecting our customers, partners and our employees, on being responsible corporate citizen and on serving you well.

As we work to overcome these challenges, we will remain an attentive employer and a solid, dependable partner. We will unwaveringly be true to our values and keep our eye on the long-term view.

Kind Regards,

A handwritten signature in black ink, appearing to read 'P. Beauchemin', with a stylized flourish at the end.

Patrick Beauchemin, P.Eng. Ph.D.
President
VISION_x INC.