

VISION_x INC.

April 16th 2020

Subject: COVID-19 Update

To Our Valued Customers and Partners,

These are challenging times. As the COVID-19 outbreak continues to unfold, we are keeping abreast of all of the government directives and of the recommendations by the relevant health authorities and are continuing to communicate with our employees, suppliers, customers and all of our partners worldwide.

Being a good corporate citizen is one of our core values and we have been following all of the recommendations and directives from the competent authorities. That won't change.

We have implemented contingency plans, maximizing the use of technology & online tools. This has allowed us to maintain effective operations while protecting our employees. We're deeply grateful to our employees who have been working remotely to allow us to continue operating our business efficiently and provide our customers with comprehensive application & technical support. All the while, we've also made sure that we're continuing to move forward so as to honor all of our commitments.

Many of our customers have been declared by the United States Department of Homeland Security to be Critical Manufacturers, essential to the medical and defense supply chains, among others. For example, some of our customers are manufacturers of diagnostic equipment, bedside patient monitoring systems, and life support equipment used for COVID-19 testing as well as subsequent treatment for those affected.

Many of these Critical Infrastructure customers, in turn, have declared VISION_x to be essential to their continuing efforts to fight the COVID-19 pandemic and have stated, in writing, that it is vitally important that VISION_x continue its operations in support of their needs. They have identified VISION_x as an essential manufacturer of critical materials, products & services to them.

To support these Critical Infrastructure companies, we have maintained – and will continue to maintain – our essential operations and scale as appropriate. At the same time, we have implemented a comprehensive COVID-19 Preparedness Plan to protect our employees and halt the spread of the COVID-19 epidemic. This plan includes, among other measures, giving employees facts about COVID-19 and training them on the recommended public health measures, the elimination of nonessential meetings & travel, implementing social distancing and self-quarantine protocols. We are also giving special attention to organizational hygiene, to keeping our workplace clean and regularly

disinfecting our facilities and equipment. Also, everyone for whom it is possible to work remotely is doing so.

We recognize and appreciate the trust you have placed in us and we want to assure you that we are keeping to our guiding principles: our focus remains on being socially responsible, caring for the health, safety & well-being of our employees and serving our customers to the best of our abilities.

If you have any questions or concerns about the ongoing support of your business, please contact support@visionxinc.com. Your query will be addressed promptly.

Kind Regards,

A handwritten signature in black ink, appearing to read 'P. Beauchemin', written in a cursive style.

Patrick Beauchemin, P.Eng. Ph.D.
President
VISIONx INC.