

VISION_x INC.

March 16th 2020

Subject: Suspension of all business travel

To Our Valued Customers,

In light of the COVID-19 pandemic and related government directives, VISION_x is temporarily suspending all business travel for its employees. This includes travel for on-site field service & application engineering.

We regret any disruptions and inconveniences this may cause you. We are doing - and will continue to do - everything we can to support our customer while ensuring that we act responsibly and do our part to slow the transmission rate of the COVID-19 outbreak. Whenever possible, we will collaborate with customers to find alternate solutions and build contingency plans.

We will continue monitoring the situation as it develops. We will re-evaluate all travel needs case-by-case in the coming weeks and coordinate with all affected customers accordingly.

In the interim, if you require any immediate technical support, please contact support@visionxinc.com. Our business remains open, and we continue to be easily reachable via email and by phone.

We regret any disruptions and inconveniences this may cause you and we appreciate your understanding.

Kind Regards,



Patrick Beauchemin, P.Eng. Ph.D.

President
VISION_x INC.