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VisionGauge® Supports Essential Manufacturing

During the first months of 2020, countries around the world adopted increasingly drastic measures in an effort to slow the Covid-19 pandemic. Among other controls, manufacturers were ordered to cease their operations for a number of weeks. Only manufacturers deemed essential remained open: those that make products needed for medical supply chains, transportation, energy, communications, food and agriculture, chemical manufacturing, nuclear facilities, the operation of dams, water and wastewater treatment, emergency services, and the defense industrial base.

During the pandemic, these essential manufacturers need to maintain – and in some cases even increase – their ability to provide goods of the appropriate quality and on time. A number of essential manufacturers, especially in the defense and medical manufacturing industries, use the VisionGauge® Digital Optical Comparator to carry out the inspection and dimensional verification of the parts they produce. To support their high-quality manufacturing, these customers in turn declared VISIONx as essential to their own operations. Throughout the COVID-19 pandemic, we thus remained open and operational as an essential supply-chain partner. We continued to supply our defense and military customers, among others, with inspection & measurement systems, as well as application and technical support, to allow them to fulfill their essential manufacturer obligations.

During this period during which general society was shutdown, and as we continued supporting our essential manufacturer customers, we narrowed our focus down to three simple priorities: being socially responsible, caring for the health, safety & well-being of our people and serving our customers to the best of our abilities. Sticking to these guiding principles served us very well during these challenging times.
We adopted a “Safety First” attitude and quickly put in place extensive precautionary measures to reduce the risk of exposure and transmission of this disease in the workplace and beyond. We diligently followed, and often exceeded, all of the recommendations and directives from the competent authorities. Also, and for a number of weeks, we significantly scaled-back the size of our onsite team and, whenever possible, all of our employees with office responsibilities worked remotely.

All of these precautionary measures served us very well and allowed us to protect the health of our employees all the while maintaining our ability to solidly support our customers that operate in vital infrastructure industries. Throughout all of this, we have supported our customers that have been producing critical defence components, medical implants, hospital bedside monitoring systems, a vast array of equipment used in lifesaving medical procedures and many, many other complex geometry, tight tolerance parts.

Remaining operational throughout this crisis has allowed us to do our part to ensure these treatment and public safety & public health needs are met. The VISIONx team appreciates the ongoing partnership of its customers and suppliers as everyone works together through the challenges brought on by the COVID-19 pandemic. The team is always available to support client needs during these challenging circumstances.